



## BETE EMPLOYEE SPOTLIGHT

Good customer support requires talented and motivated employees who carefully listen and attend to customers' needs. Our customer service team helps us succeed by building trust and reliability with new and existing customers. In this interview, we take a moment to recognize David Silk, a key member of BETE's Customer Service Department for ten years.

### **What is your current position at BETE?**

I initially started working in the Customer Service Department as a test for handling both export and domestic accounts. It proved to be successful and if I can do this, anyone can do it! Today, I am still proud to be a Customer Service Representative.

### **What do you enjoy most about your position or working for BETE?**

It was the best move I ever made and it's a great company to work for! I enjoy interacting with other employees, and the teamwork between departments to accomplish tasks. I especially like the relationships that I've developed over the years with our customers.

### **What's a fun fact about you that you would like to share?**

After high school, I was a drummer in a band. I like a variety of music and there is always a song playing in my head. My wife and coworkers would agree that my desk at work and car steering wheel sometimes substitute as drum sets.

### **If you could be someone famous, who would it be and why?**

I guess I would say Bill Gates because of his views on philanthropy, which is something that interests me.

### **What is your favorite movie or show?**

Godfathers I & II are my favorite movies, but I also like almost anything comedy related.

### **What is your favorite book?**

War & Peace. Just kidding because I'm not much of a reader. I will harken back to my school days and say A Tale of Two Cities and Animal Farm.

### **What is your favorite food?**

Oh, the possibilities! I guess Italian is a good place to start.

### **Do you have a favorite hobby?**

I grew up in the standardbred horse racing business and still enjoy watching and wagering the horses but I'm not as hands-on as I used to be.